

Covered Services

1. Hospital services (inpatient and outpatient)
2. Emergency Medical Services
3. Physician Services
4. Services that may be provided in Rural Health Clinic or Federally Qualified Health Center.
5. Lab, x-rays, and medical imaging services
6. Pharmacy Services
7. Medical Supplies, durable medical equipment, orthotic and prosthetic devices
8. Emergency and Medically necessary transportation services.
9. Family planning to include birth control pills; supplies and devices; surgical procedures to cause sterility, delay or prevent pregnancy.
10. Therapies including occupational therapy, physical therapy, respiratory therapy and speech therapy.
11. Podiatry Services
12. Home Health / Private duty nurse
13. EPSDT Services
14. Medically necessary organ transplants limited to: kidney, eye lens, bone, heart, heart/lung, liver and certain bone marrow transplants.
15. Vision:
 - Children under age 21 can receive an annual eye exam and one pair of corrective lenses per year.
 - Adults 21 and older are eligible for a vision exam if there is a medical problem with the eye (i.e., a cataract, glaucoma). It should also be noted that members with a diagnosis of Diabetes are eligible for an annual vision exam.
 - Adults 21 and older can receive one (1) pair of corrective lenses if medically required after cataract removal.
16. Dental:
 - Children under 21 are allowed a routine check-up every 6 months.
 - Adults 21 and older can receive emergency dental care and medically necessary dentures.
17. Behavioral Health Services for emergency/crisis stabilization.

Non-Covered Services

1. Hearing aids, eye exams for glasses/lenses, and non-emergency dental services for persons 21 or older.
2. Physical therapy prescribed for maintenance reasons only.
3. Treatment of the basic conditions of alcoholism and drug addiction.
4. Services provided in an institution for the treatment of tuberculosis or mental disorders.
5. Sex change operations or the reversal of voluntarily induced sterilization.
6. Services determined by AHCCCS to be experimental or provided primarily for the purpose of research.
7. Personal care items (i.e. toothbrushes).
8. Services or items furnished solely for beauty or cosmetic reasons.
9. Routine podiatry (foot and ankle) services.
10. Orthognathic (jaw) surgery for members age 21 years and older.
11. Most over the counter items unless they are in place of a prescription item.
12. Abortions (unless the mother is pregnant through rape or incest or an abortion is needed to save the life of the mother).
13. Abortion counseling (except in above cases).
14. Organ transplants except for kidney, eye lens, bone, liver, lung, heart and heart/lung transplants.
15. Durable medical equipment not deemed medically necessary (i.e. wheelchair ramps and lifts, exercise equipment, items for the caregiver's convenience, hygiene and comfort items).
16. Medical services provided to a person who is an inmate of a public institution or who is in the custody of a state mental health facility.