

The dental service benefit covered by Capstone health Plan is defined by Arizona statute and complies with AHCCCS rules and regulations. The benefit for children and adults are significantly different. Service benefits for members less than 21 years of age are quite comprehensive while the benefits available for adults are limited.

Covered Benefits for Children

Capstone Health Plan members under the age of 21 years are eligible for EPSDT dental services as follows:

- ✓ Emergency dental services
- ✓ Preventative dental services
- ✓ Therapeutic dental services

Details of this coverage can be found on the AHCCCS web site <http://www.ahcccs.state.as.us>.

Search the AHCCCS Medical Policy Manual, Chapter 400, Policy 430.

All dental services require prior-authorization. You may call (928) 779-2113 or fax (928) 779-3234 authorization requests on the date of service.

Covered Benefits for Adults

Dental services for Capstone Health Plan members 21 years of age or older is limited to:

- ✓ Emergency dental services
- ✓ Medically necessary dentures
- ✓ Pre-transplant dental services

Details of this coverage can be found on the AHCCCS web site noted above. These services also require prior-authorization.

Medically necessary emergency dental care provided to Capstone Health Plan members must meet the definition of an emergency as outlined in Chapter 100 of the AHCCCS Medical Policy Manual. This definition is taken from Arizona Administrative Code R9-22-102 and reads as follows:

“Emergency medical services” means services provided after the sudden onset of a medical condition manifesting itself by acute symptoms of sufficient severity, including severe pain, that the absence of immediate medical attention could reasonably be expected to result in:

- Placing the patient’s health in serious jeopardy;
- Serious impairment to bodily functions; or
- Serious dysfunction of any bodily organ or part.

For the purposes of this definition the term “immediate” refers to services that must be provided emergently and without delay.

We recognize that many adult Capstone Health Plan members have oral health issues that require dental care. The benefit plan defined by the State of Arizona limits covered services to those listed above. While we understand your advocacy for our members regarding dental care please understand the limitation of the services that Capstone Health Plan can cover. We appreciate your cooperation in submitting service requests to those that meet the criteria outlined above.