

## **SERVICES REQUIRING PRIOR-AUTHORIZATION**

### **SERVICES THAT REQUIRE PRIOR-AUTHORIZATION**

1. Referrals to Specialists
2. Hospitalizations
3. Surgical or Outpatient Facility Procedures
4. General anesthesia for procedures, including dental work
5. Admission to Skilled Nursing or Rehabilitation Facilities
6. Home Health Care
7. Non-Formulary Medications and Formulary Medications designated "Prior Authorization (PA) Required"
8. Therapies (respiratory, physical, occupational, speech)
9. Services that are limited by AHCCCS rules, such as:
  - Podiatry Services
  - Chiropractic Services
  - Ophthalmology Services for members age 21 and older
  - Dental services for adults
10. Incontinence products
11. Durable Medical Equipment, Prosthetics, Orthotics, Adaptive Aids, Oxygen that cost more than \$500
12. Medical Supplies
13. Commercial oral, enteral and parenteral nutritional products
14. Infusion Therapy
15. Dialysis
16. Behavioral Health Services, including consultations with developmental pediatricians

### **Services that Require Prior-Authorization from the Capstone Medical Director**

1. Growth hormone, Botox, Synagis, Tobi inhaler, Remicaid infusion
2. High-frequency chest wall oscillation (HFCWO) vests
3. Vagal Nerve Stimulator initial implantation
4. Sleep Studies
5. PET Scans
6. Neuropsychological evaluations
7. Genetic Testing
8. Allergy Testing

### **Services that Require Prior-Authorization from the DDD Medical Director**

1. Transplant (heart, heart-lung, liver)
2. Hospice
3. Total Parenteral Nutrition (TPN) longer than 6 months in duration
4. Sterilization
5. Hysterectomy
6. Termination of pregnancy
7. Foster care member denials

**SERVICES THAT DO NOT REQUIRE PRIOR-AUTHORIZATION**

1. Services provided by the Primary Care Provider (PCP), including Well Child visits (EPSDT)
2. Outpatient diagnostic testing, except for PET scans, sleep studies, allergy and genetic testing
3. Dental services for children under the age of 21 that are covered under AHCCCS or Capstone Policy.
4. Emergency dental services: limited for adults to treatment of acute pain, infection (medications but not tooth extractions), or fracture of the jaw
5. Eye exams and one (1) pair of glasses per year for members under 21 years of age
6. Prescription medications listed on the Capstone Formulary
7. Durable Medical Equipment under \$500

**Services that Require Notification to Capstone within 72 hours:**

1. Emergency Department Visits
2. Emergency Transportation
3. Emergency hospitalizations. Provider **must notify** Capstone Health Plan **no later than 72 hours after a member presents to a hospital**, including receiving emergency medical services. Capstone **will deny payment** for failure to provide timely notice of admission. The notification may be made by faxing (928) 779-3234 or (888)779-3251